



Cancellation Policy

ATTENDEES CAN RECEIVE REFUNDS UP TO 30 DAYS BEFORE THE EVENT. *The final cutoff date for registration cancellations is on/or prior to October 11, 2019.*

Please send any information regarding cancellation via email to solutions@blackbaud.co.uk.

Substitution Policy

Replacement of a registered conference attendee by a business colleague/co-worker will be accepted. One substitution per registration will be allowed at no charge if submitted by October 11, 2019. Original registrant must submit a written request for substitution to solutions@blackbaud.co.uk. A Blackbaud staff member will then contact the original registrant for more information on the substitute attendee. Payments for substitutions must be made before arriving onsite. **NO REFUNDS WILL BE ISSUED AFTER 30 DAYS BEFORE THE EVENT.**